

SACRAMENTO COUNTY



SHERIFF'S DEPARTMENT

Sacramento Co. Public Safety Dispatcher Basic Academy

POST Plan IV 2310-30900

The Training Division of the Sacramento County Sheriff's Department, in conjunction with the Los Rios Community College District, is presenting a two hundred and forty (240) hour, POST certified course, *SACRAMENTO COUNTY PUBLIC SAFETY DISPATCHER BASIC ACADEMY*. This course is for newly hired public safety dispatchers who will be assigned to handle 911 call-taking and radio communications. This course meets the POST mandated requirements for new dispatchers. Goals of the program include:

Proper Call-Taking Techniques
Tactical Communications and Customer Service
Professionalism and Ethics
Introduction to Law
Law Enforcement Telecommunications
Referrals, References and Resources
Dispatcher's Handling Critical Incidents
VESTA/CAD/Radio
Courtroom Testimony
Wellness Management

Location: Sacramento County Sheriff's Communications Division Training Center
9250 Bond Road
Elk Grove, CA 95624

Prerequisite: Employed by a public safety government agency.

Date/Time: Oct. 5 - Nov. 11, 2008 *May 11 – June 21, 2008 (Cancelled)* August 3 - September 5, 2008 *(Cancelled)*
(four 10-hour days per week, variable hours weekly)

Fee: **\$ 474.00** Make checks payable to: SSDTTF
(Sacramento County Sheriff's Department Training Trust Fund, 2409 Dean Street McClellan, CA 95652)

Payment is due by the first day of class. Cancellation policy requires a two (2) week notice prior to the class start date. No-shows and those canceling with less than two weeks notice will be charged the full tuition fee if no replacement student is found.

Attire: **All personnel shall display department or agency identification.**
Students attending this course are expected to wear their department's assigned uniform. If a uniform is not required by your department, students may wear a white polo shirt, black uniform pants with a uniform belt and black shoes.
No denim jean pants, no shorts, thong type shoes (flip-flops), beach wear or sweat pants.

Credit: American River College – 10 - Semester Units

For a registration form and directions to the Northern California Regional Public Safety Training Authority, please see: In-Service Training at www.sacsheriff.com and complete the top portion of the course registration form and return to the Sheriff's Training Division. Forms may be emailed to training@sacsheriff.com.